

NOTICE TO THE MEMBERS

Friday, June 21st, 2019

On June 20th, our partner Desjardins informed us of a theft of personal information of 2.9 million of their members. This situation was caused by a malicious employee at Desjardins, who was dismissed. Obviously, a police investigation is in progress.

Currently, the information we hold indicates that less than 35 of the Caisse Alliance members would be affected. We are investigating and will confirm this information promptly.

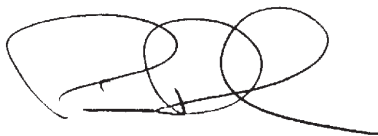
Consequently, in collaboration with Desjardins, we have deployed additional surveillance and protection measures for all of our members' accounts. We are paying the greatest attention to this deplorable event, because protection of our members' personal information is essential.

It is important to know that:

- The passwords of AccèsD users (individual and business members), security questions and PIN numbers have not been compromised.
- Caisse Alliance and Desjardins are not victims of a cyberattack and their computer systems are not affected by this situation in any way.
- We understand that the situation may worry you and we sincerely regret the inconvenience it might cause. Your assets and your transactions with Caisse Alliance are protected.

Please be assured that:

- We are communicating with the members concerned to inform them of the situation and the actions to be taken.
- We are ensuring constant vigilance regarding all members' accounts.
- We and our partner Desjardins are working with experts to continue to protect our members' personal information.
- We will keep you updated as the information becomes available.



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